

Bugs & Issues - Please report here

Posted by Markz - 28 Sep 2016 02:57

Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important:** Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try,~~ and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle..."

Warning: Spoiler!

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2. **Update:** Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here
Posted by 1day613 - 20 Dec 2024 06:03

I am using the GYE my Yoman app on an iPhone and on my home page it says day 4 but when I post it says day 1. Do I have to redownload the app or something?

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Re: Bugs & Issues - Please report here
Posted by tzaddikvikam13 - 20 Dec 2024 18:07

I'm trying to use the My Yoman app on a Kyocera DuraXe e4830, whenever I open the app, it asks me to choose a language, and as soon as choose and press confirm, it crashes.

What requirements/permissions does the app have?

Does it need Google play services to run?

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Re: Bugs & Issues - Please report here
Posted by proudyungerman - 13 May 2025 18:42

Is it just me or are PM's not working right now?

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Re: Bugs & Issues - Please report here
Posted by BenHashemBH - 13 May 2025 19:06

[proudungerman wrote on 13 May 2025 18:42:](#)

Is it just me or are PM's not working right now?

Unstable connection in Burma?

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Re: Bugs & Issues - Please report here

Posted by captain - 14 May 2025 13:15

mine are working, but i'm no longer receiving emails when I get one. Any ideas?

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Re: Bugs & Issues - Please report here

Posted by yitzchokm - 14 May 2025 16:09

Emails seem to be going to spam.

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Re: Bugs & Issues - Please report here

Posted by captain - 22 May 2025 13:34

When I try to send a PM it freezes. (I'm using the app)

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Re: Bugs & Issues - Please report here

Posted by yesoidshebiyisoid - 22 May 2025 13:51

Same here

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Re: Bugs & Issues - Please report here

Posted by captain - 11 Jun 2025 12:13

[captain wrote on 22 May 2025 13:34:](#)

When I try to send a PM it freezes. (I'm using the app)

This is still going on. If I click send on a pm, my app freezes, and the ability for it to draw data is disabled for around two minutes. For some reason, I am able to respond to a pm someone else sent to me, though. Please help!

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Re: Bugs & Issues - Please report here
Posted by sytv2002 - 11 Jun 2025 13:24

Not sure if this was mentioned yet but in the app when I press "reply" it just adds it to the thread without showing who I replied to

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Re: Bugs & Issues - Please report here
Posted by BenHashemBH - 11 Jun 2025 13:33

[sytv2002 wrote on 11 Jun 2025 13:24:](#)

Not sure if this was mentioned yet but in the app when I press "reply" it just adds it to the thread without showing who I replied to

Shalom Brother.

It may not be the best choice of words, but 'reply' is just to post on the thread. The 'quote' button will show the message you are replying to as well.

If you don't want to copy the entire quote, you can delete all but the person/part you want to focus your response on.

Kol Tov

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Re: Bugs & Issues - Please report here

Posted by proudyungerman - 11 Jun 2025 15:57

[captain wrote on 11 Jun 2025 12:13:](#)

[captain wrote on 22 May 2025 13:34:](#)

When I try to send a PM it freezes. (I'm using the app)

This is still going on. If I click send on a pm, my app freezes, and the ability for it to draw data is disabled for around two minutes. For some reason, I am able to respond to a pm someone else sent to me, though. Please help!

Same here.

(I'm on a computer, though.)

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Re: Bugs & Issues - Please report here

Posted by yitzchokm - 12 Jun 2025 00:00

The following is a post from the Yiddish forum translated into English. Lately I receive all emails and private messages in the spam folder. I found a solution.

- 1. Copy the email address from where the emails are coming. (With the English forum it is a different email address than the one displayed).**

3. Paste the email address and press create filter.

4. Check off never send it to Spam, and press create filter again.

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Re: Bugs & Issues - Please report here
Posted by Heeling - 12 Jun 2025 17:15

Being that this is the Bug thread:

I am pleased to announce that my wife has against all odds learned to effectively defend herself from bugs and flies. It was a real learning curve but BH we have reached this moment. This new talent of hers, allows me to freely go to shul without worrying about what she will encounter while I'm out.

Shoo.

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