

Bugs & Issues - Please report here

Posted by Markz - 28 Sep 2016 02:57

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Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important:** Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try~~, and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle..."

**Warning: Spoiler!**

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2. **Update:** Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here  
Posted by redfaced - 13 Aug 2023 15:21

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[Shteeble wrote on 13 Aug 2023 15:15:](#)

[redfaced wrote on 13 Aug 2023 15:13:](#)

[Shteeble wrote on 13 Aug 2023 14:51:](#)

[redfaced wrote on 13 Aug 2023 13:23:](#)

Quote button not working properly

Can I quote you on that?

Didnt say not working . said not working properly.

Couple of my quotes this morning only worked after me trying 4-5 times

Now that's what I call commitment.

I cant have people ascribing some of my nonsense to other people

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Re: Bugs & Issues - Please report here  
Posted by Shteeble - 13 Aug 2023 15:28

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[redfaced wrote on 13 Aug 2023 15:21:](#)

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I don't want to hijack this thread, so my ISSUE is that I don't know what you're talking about. Maybe you meant a different word; not ascribe?

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Re: Bugs & Issues - Please report here  
Posted by redfaced - 13 Aug 2023 15:33

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Nope , I meant ascribe

[Ascribe Definition & Meaning - Merriam-Webster](#) ascribe [verb](#) as·?cribe [?-?skr?b](#)  
ascribed; ascribing [Synonyms of ascribe](#)

[transitive verb](#)

: to refer to a supposed cause, source, or author : to say or think that (something) is caused by, comes from, or is associated with a particular person or thing

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Re: Bugs & Issues - Please report here  
Posted by redfaced - 16 Aug 2023 01:54

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Still having trouble with the quote button

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Re: Bugs & Issues - Please report here  
Posted by Bigmoish - 16 Aug 2023 04:19

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[Markz wrote on 10 Aug 2023 01:47:](#)

[Gevura Shebyesod wrote on 09 Aug 2023 18:59:](#)

While we're complaining about the homepage, there's no link on the main GYE homepage to click into the forum homepage. I think there used to be one but it disappeared a while back.

It seems that the forum is actually shown lower down on the homepage. I am wondering why the flight to freedom program is featured on top, although it may sound like a nice plan with all the research, however I'm not sure how much research was based on our frum crowd.

As reality goes, I believe the forum has delivered much more substantial success than anything else so I would think that should be put at the top of the homepage for new users who login and for guys like our friend monster trucker

Start a petition to move the forum button to the top of the home page?

Took me a while to find it all the way down there.

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Re: Bugs & Issues - Please report here  
Posted by BentchKvatcher - 19 Aug 2023 17:49

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Why can't I play the games in the SOS section?

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Re: Bugs & Issues - Please report here  
Posted by bright - 20 Aug 2023 03:19

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When I log my days I have to log it and press no setbacks multiple times...

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Re: Bugs & Issues - Please report here

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Posted by Grant400 - 06 Oct 2023 18:51

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Cannot update my streak. It asks questions about length of streak but the finish button won't do anything and screen freezes.

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Re: Bugs & Issues - Please report here  
Posted by willdoit - 06 Oct 2023 19:59

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Same here

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Re: Bugs & Issues - Please report here  
Posted by lionking - 09 Oct 2023 02:13

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Also the 90 day chart doesn't work. No update button. Both the progress tracker and 90 day chart are broken.

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Re: Bugs & Issues - Please report here  
Posted by fighterwithfire - 09 Oct 2023 02:26

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[Grant400 wrote on 06 Oct 2023 18:51:](#)

Cannot update my streak. It asks questions about length of streak but the finish button won't do anything and screen freezes.

Same issue here.

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Re: Bugs & Issues - Please report here  
Posted by Strugglr1 - 09 Oct 2023 07:37

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[Grant400 wrote on 06 Oct 2023 18:51:](#)

Cannot update my streak. It asks questions about length of streak but the finish button won't do anything and screen freezes.

Same

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Re: Bugs & Issues - Please report here  
Posted by chainsw - 19 Oct 2023 05:00

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When using SOS on phone, takes a long time for it to update the urge level and either update or end the session. Is this an issue with my phone only, or is it due to being on a mobile platform.

Thank you.

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Re: Bugs & Issues - Please report here  
Posted by tzaddikvikam13 - 25 Aug 2024 22:22

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I'm trying to send a private message to someone, and I'm not able to. When I click on the speech bubble icon, or click on a link in a GYE email to respond to a PM, it takes me to a blank page (see attached screenshot), & when I go to someones profile, it doesn't show an option to send them a private message (see attached screenshot in next post).

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