Bugs & Issues - Please report here Posted by Markz - 28 Sep 2016 02:57

Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

Important: Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue what mood you were in, which bug spray did you try, and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle...
Warning: Spoiler!

2. **Update**: Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully <u>vanquished</u>

Re: Bugs & Issues - Please report here Posted by Sapy - 23 Apr 2021 03:26

I find it off, around 12 PM and 5 PM EST.

I hope it has to do with the lounching of GYE 2.0.

====

Re: Bugs & Issues - Please report here Posted by HappyYid - 23 Apr 2021 04:02

OivedElokim wrote on 23 Apr 2021 03:04:

I'm pretty sure it's been down 9 pm EST for the last few nights

I think you are right

====

Re: Bugs & Issues - Please report here Posted by Shteeble - 23 Apr 2021 10:11

Sapy wrote on 23 Apr 2021 03:26:

I find it off, around 12 PM and 5 PM EST.

I hope it has to do with the lounching of GYE 2.0.

Uhm, 3.0, i think...

Re: Bugs & Issues - Please report here Posted by Lou - 28 Apr 2021 03:05

BH I have not any issues the past few days.

Thank you if someone did fix something

====

Re: Bugs & Issues - Please report here Posted by EvedHashem1836 - 07 May 2021 19:49

Every time I try to change my time to EST it doesn't work and i'm left with the times being off

Re: Bugs & Issues - Please report here Posted by Grant400 - 09 May 2021 02:56

App is slow again.

Re: Bugs & Issues - Please report here Posted by stillgoing - 24 Feb 2022 16:32

Anyone know why for the past two years, i can't post pictures?

i upload the file, but when i click 'insert' nothing happens.

Re: Bugs & Issues - Please report here Posted by Trouble - 24 Feb 2022 16:53

stillgoing wrote on 24 Feb 2022 16:32:

Anyone know why for the past two years, i can't post pictures?

i upload the file, but when i click 'insert' nothing happens.

i know why my pictures have not been posted; the moderators keep blocking them!

Re: Bugs & Issues - Please report here Posted by Gevura Shebyesod - 24 Feb 2022 21:17

stillgoing wrote on 24 Feb 2022 16:32:

Anyone know why for the past two years, i can't post pictures?

i upload the file, but when i click 'insert' nothing happens.

Same thing happens to me as well.

====

Re: Bugs & Issues - Please report here Posted by Shtarkandemotional - 27 Feb 2022 19:48

EvedHashem1836 wrote on 07 May 2021 19:49

Every time I try to change my time to EST it doesn't work and i'm left with the times being off

same issue by me

Re: Bugs & Issues - Please report here Posted by lionking - 30 Jun 2022 17:35

Can we keep the old forum look. New one is not mobile friendly and doesn't have the option to view recent posts or topics.

thanks

Re: Bugs & Issues - Please report here Posted by lionking - 30 Jun 2022 17:38

lionking wrote on 30 Jun 2022 17:35:

Can we keep the old forum look. New one is not mobile friendly and doesn't have the option to view recent posts or topics.

thanks

Sorry I found the recent posts option. It is in Menu, community. Hard to navigate especially on mobile. (Using GYE app)

thanks

Re: Bugs & Issues - Please report here Posted by Markz - 30 Jun 2022 18:04

lionking wrote on 30 Jun 2022 17:38:

lionking wrote on 30 Jun 2022 17:35:

Can we keep the old forum look. New one is not mobile friendly and doesn't have the option to view recent posts or topics.

thanks

Sorry I found the recent posts option. It is in Menu, community. Hard to navigate especially on mobile. (Using GYE app)

thanks

I think the 2.0 is nice!

Here's suggestions for Mobile which is where I utilize gye.

1. Breadcrumb navigation on top should show, plus on 1.0 it used to show "My old posts" "Create new post" which was helpful.

2. Font color of text in posts should be black not light gray.

3. Header of posts is gray, hence the blue color font such as User names is not great. It should be changed to white or light blue.

4. PM button is a nice feature to add on mobile.

THANKS FOR ALL YOU GUYS DO!!

====

Re: Bugs & Issues - Please report here Posted by jackthejew - 30 Jun 2022 20:56

Where is the drop down to update clean days/ falls?