

Bugs & Issues - Please report here

Posted by Markz - 28 Sep 2016 02:57

Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important:** Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try,~~ and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle..."

Warning: Spoiler!

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2. **Update:** Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here
Posted by Markz - 06 Jun 2018 14:51

Recent Posts:

Many of us, join the conversation daily with the chevra on the forum about our struggles etc. via the recent-posts page only.

It's quite difficult to say I'll skip certain posts, so we read them, and there are certain threads that I may not want to see. Some may want to skip the SSA forum, which is sometimes a little more explicit than others...

I'd like to ask the dev to enable the option of marking specific threads from showing in the recent-posts page

Im 1 little guy. If anyone else thinks there's a need for this, please speak up

Thank you all

Signed

the.underclass

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Re: Bugs & Issues - Please report here
Posted by Markz - 18 Jun 2018 14:50

Guys, there's a fellow member that has Gye on his iPad and wants to use the chatroom but can't see the bar anywhere.

Any of you have one of those devices, and a suggestion?

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Re: Bugs & Issues - Please report here
Posted by Gevura Shebyesod - 18 Jun 2018 14:58

The forum and chat are separate on mobile. Link to chat:

guardyoureyes.com/cometchat/extensions/mobilewebapp/index.php

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Re: Bugs & Issues - Please report here
Posted by Markz - 02 Aug 2018 22:40

Do any of you experience what I have in Gye website Chat room on iPhone? Typing on mobile Chat is always choppy. There's an auto fill that overrides any sensibility and it's arduous to try correct

guardyoureyes.com/cometchat/extensions/mobilewebapp/index.php

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Re: Bugs & Issues - Please report here
Posted by lionking - 02 Aug 2018 23:58

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Re: Bugs & Issues - Please report here
Posted by mzl - 03 Aug 2018 00:03

Who supports the web site?

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Re: Bugs & Issues - Please report here
Posted by lionking - 03 Aug 2018 00:24

[mzl wrote on 03 Aug 2018 00:03:](#)

Who supports the web site?

Donations

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Re: Bugs & Issues - Please report here
Posted by Markz - 03 Aug 2018 00:39

[lionking wrote on 03 Aug 2018 00:24:](#)

[mzl wrote on 03 Aug 2018 00:03:](#)

Who supports the web site?

Donations

Tips from Chinese restaurants - sushi and chopstics customers

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Re: Bugs & Issues - Please report here
Posted by mzl - 03 Aug 2018 01:01

I mean who does the technical support?

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Re: Bugs & Issues - Please report here
Posted by lionking - 03 Aug 2018 03:18

mzl: You can write to The.Guard at: eyes.guard@gmail.com. He will pass on any info to the correct people.

Thanks!

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Re: Bugs & Issues - Please report here
Posted by stillgoing - 30 Aug 2018 14:10

Am I the only one who can't add files to a post on the Android app? I tried deleting and reuploading it but still, whenever I push the "add file" button, nothing happens.

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Re: Bugs & Issues - Please report here
Posted by Markz - 30 Aug 2018 16:56

Test

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Re: Bugs & Issues - Please report here
Posted by lionking - 30 Aug 2018 21:44

[stillgoing wrote on 30 Aug 2018 14:10:](#)

Am I the only one who can't add files to a post on the Android app? I tried deleting and reuploading it but still, whenever I push the "add file" button, nothing happens.

Were you ever able to add files through the app, but just not with the recent site rehaul? I was never able to. I don't think the app included access to the file chooser activity. I have granted the permissions but it never worked for me.

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Re: Bugs & Issues - Please report here
Posted by lionking - 30 Aug 2018 21:54

New site design needs alot of help especially on mobile versions.

1. It is not filling the page correctly. Chopping off some of the screen with no ability to scroll right or left. (Karma buttons are getting cut off..., plus other info.)
2. Chat buttons are intrusive, now there are 2 of them. Chat Rooms, and GYE contact (intercom).
3. When opening up the editor, all emojis pop up on top.
4. Profile pics are huge in comparison to the rest of the posts.
5. Entire menu structure is displayed on the bottom of each page instead of being only visible when clicking the 3 lines menu button.

I might have more feedback as I continue to use it.

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