

GYE technical help

Posted by shivisi - 07 Mar 2014 02:46

I am having a technical problem with the chat feature on this site.

I get the "Who's online" list, but when I click on one of the names on the list (green/available) the name appears next to the list but the chatbox does not open does not open so I can't chat.

Pleeease do not tell me that I might be better off not chatting, (yes I know that all that happens is for the good but), I need the chatting and it has done alot for me until now especially by keeping me off other chat sites, as a big part of my addiction was chat related.

If any one can suggest what might be causing this malfunction, and how I can fix it, It would be greatly appreciated.

Thank you.

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Re: GYE technical help

Posted by cordnoy - 07 Mar 2014 02:57

just tried chatting you....did it show up?

you didn't respond

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Re: GYE technical help

Posted by tryingtoshteig - 07 Mar 2014 18:04

Been there, done that.

Check the zoom level on your browser window. If it is less than 100%, that could be causing it. Just zoom in a little more.

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Re: GYE technical help

Posted by Gevura Shebyesod - 07 Mar 2014 19:57

Nice catch on the zoom issue. It seems to be a problem in Chrome and Firefox but not in IE.

'fishel bug report submitted.

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